

The transformation of New Zealand Police

“Our Police do an amazing job.”

Comment by a New Zealand twitter user following Police’s response to the 2019 Christchurch terror attacks.

Against a global backdrop of deteriorating relations and public anger, the New Zealand Police have not only transformed the performance of their 13,500 staff, they have lifted the public’s trust and confidence in the organisation from 56% to over 80%.*

Following the deployment of Vantaset, Mike Bush, the Commissioner of New Zealand Police, has led what McKinsey & Co’s Centre for Government described as one of the most successful public sector transformations in history.

Programme Impact/Benefits:

- 20.1 percent reduction in reported crime
- \$14.9m saving in leave accruals
- 1.2 million hours of reinvestment into front-line prevention-based activities
- Uniting 47 area strategies into 1 overarching national strategy
- Adoption of standardised KPIs across all 12 Districts and 320-plus stations
- 90% satisfaction rate in Policing services received



“The introduction of Vantaset not only helped me transform the performance and productivity of New Zealand Police but turn it into what independent experts have described as the world’s most trusted and effective Police service.”

Mike Bush, Commissioner of Police, 2014-2020

*Public Trust and Confidence Survey 2008 verses 2018

VANTASET

If you’re ready to take your organisation to the next level, Vantaset is the answer.

To find out more, call us on +64 9 522 9409 or visit our website www.vantaset.com/police

Priorities Aligned | Potential Unlocked | Results Transformed